



THE TERRITORY'S BIGGEST GAME

PLAYER FAQS

WELCOME TO THE NEW NT KENO

Inside you'll find everything you need to know about the new NT Keno, including new features, rollout information, jackpots, legacy tickets and answers to common questions.

A new era of NT Keno is arriving across the Northern Territory.

We're introducing a new NT Keno system that brings exciting new features, enhanced game options and an improved player experience, while keeping the NT Keno games you already know and enjoy.

PROUDLY NT

NT Keno is staying NT.

NT Keno will continue to operate as a dedicated Northern Territory game. This upgrade introduces exciting new features and improved player experiences while ensuring the Territory's favourite Keno game remains right here in the NT.

What's New?

- New NT Keno XTRA multipliers
- Improved game options
- New-look tickets and branding
- Easier game selections
- Continued access to your favourite Keno games

As venues transition to the new system, players will continue to enjoy NT Keno throughout the rollout.

 Please gamble responsibly.

THE NEW NT KENO IS COMING TO YOUR LOCAL VENUE

The new NT Keno system is now live at Mindil Beach Casino Resort, and we're now rolling it out across the Northern Territory.

Starting in Darwin and working our way south to Alice Springs, every NT Keno venue will transition to the new system as part of this Territory-wide upgrade.

Rollout Timeline

North East Coast → Mid September 2026

Darwin, Northern Suburbs & Palmerston → Late September 2026

Rural NT, Katherine & Jabiru → Late September to Early October 2026

Tennant Creek & Alice Springs → Early October 2026

During the rollout, some venues may continue operating on the legacy NT Keno system while others have already transitioned to the new NT Keno system. This ensures NT Keno remains available for players throughout the changeover period.

CHECKING LEGACY TICKETS

If you have a ticket purchased on the legacy NT Keno system, don't worry.

Legacy NT Keno tickets remain valid for prize claims for up to 365 days from the date of purchase, subject to the Approved Rules. Please keep your original ticket safe.

The Easiest Way to Check a Legacy Ticket

Selected venues across the Territory will retain a legacy NT Keno terminal for ticket checking during the transition period.

Participating Ticket-Checking Venues

- Mindil Beach Casino Resort
- Alyangula Golf Club
- Walkabout Tavern
- Casuarina All Sports Club
- Cazalys Palmerston
- Humpty Doo Tavern
- Katherine Club
- Jabiru Golf Club
- Lasseters Casino
- Tennant Creek Memorial Club

These venues are expected to retain legacy ticket-checking capability until approximately mid-November 2026.

Can't Get to One of These Venues?

If you're unable to visit one of the participating venues, or if you're checking a legacy ticket after the ticket-checking terminals have been removed, NT Keno can assist directly.

Email: Winners@NTKeno.com.au

Please include:

- A clear photo of your ticket
- A photo of your identification
- Your name and contact details

NT Keno can assist with ticket verification and provide guidance on the prize claim process. Prize payments remain subject to the Approved Rules and presentation of any required documentation, including the original ticket where applicable.

Keep Your Ticket Safe

Please retain your original ticket until it has been checked and any prize claim has been finalised.

WHAT HAPPENS TO JACKPOTS?

During the rollout, there will temporarily be separate jackpots operating on both the legacy NT Keno system and the new NT Keno system.

How Does This Work?

Players on the legacy system will play for the jackpots associated with that system.

Players on the new NT Keno system will play for the jackpots associated with the new system.

What Happens When the Rollout Is Complete?

When the legacy NT Keno system is retired, any remaining incremental jackpot amounts will be transferred to the new NT Keno jackpots.

This helps ensure jackpot value is preserved throughout the transition.

EXCITING NEW FEATURES

NT Keno XTRA

NT Keno XTRA is a new optional feature available on eligible entries. Selecting XTRA doubles the cost of the selected game and applies a system-generated multiplier to eligible prizes.

Available Multipliers

1x · 2x · 3x · 4x · 5x · 10x

Higher multipliers occur less frequently than lower multipliers.

Overs or Unders

Heads or Tails has a new name: **Overs or Unders**

It's the same game you know and enjoy, just with updated branding.

EZYPick

Quickpick is now called: **EZYPick**

The system still chooses your numbers automatically, making it a fast and easy way to play.

Setbets

Superplays are now called: **Setbets**

Popular Setbets remain available on the new system – Superplay 1 (\$15) now Setbet 1

Keep your legacy tickets safe.

Winning tickets may be claimed for up to 365 days from the date of purchase.

NT'S FAVOURITE GAME, NOW EVEN BETTER!

Will I still be able to play during the rollout?

Yes. NT Keno will continue operating throughout the rollout period. Some venues may be using the legacy NT Keno system while others have already transitioned to the new NT Keno system.

Are my legacy tickets still valid?

Yes. Legacy NT Keno tickets remain valid for 365 days from the date of purchase and can be checked through participating ticket-checking venues or by contacting NT Keno directly.

Why are there two NT Keno systems operating?

To allow players to continue enjoying NT Keno while venues transition to the new system across the Territory.

Is NT Keno changing completely?

No. The NT Keno games you know and enjoy remain available, with new features and improvements designed to enhance your playing experience.

Will NT Keno become part of an interstate game?

No. NT Keno will continue to operate as a dedicated Northern Territory game. This upgrade is about improving the player experience while keeping NT Keno local.

Where Can I Get Help?

Speak with staff at your local NT Keno venue or contact: Winners@NTKeno.com.au for ticket checking assistance and prize enquiries.